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SPCA Florida Asks For Patience

Lakeland FL - SPCA Florida is currently experiencing severe staffing shortages on campus. The Medical Center has made temporary changes to ensure quality care for clients and their family pets.

SPCA Florida's Medical Center will temporarily close the call center to live calls; but will continue to take voicemails and call clients back within 24-72 hours. We understand that this may cause an inconvenience and we sincerely apologize for not providing the quality-of-service clients are accustomed to in the Medical Center.

We ask for patience, kindness, and respect during this difficult time until we are once again fully staffed to meet every pet's medical and health needs. Our goal, as always, is to ensure the best quality customer care.

"We are experiencing an unprecedented shortage of Veterinary personnel across the country, said Shelley Thayer, Executive Director for SPCA Florida. "The struggle of limited staff can be overwhelming, which is why we are asking for everyone's patience during this time," said Thayer.

For non-urgent requests, or general Medical Center inquiries, you may email us at clinic@spcaflorida.org.

To make a Medical Center appointment request, we encourage clients to use our app "Pet Page" or fill out the form at www.spcamedical.org/appointment.

About SPCA Florida

Founded in 1979, SPCA Florida exists to eliminate animal suffering and engage the entire community in the welfare and well-being of animals. SPCA Florida will help and heal 20,000 dogs and cats through its SPCA Florida Animal Medical Center and provide direct care for 6,500 animals through its Adoption Center this year. Ani-Meals and Food Assistance Programs, provide food and medical care for animals of homebound families and families who need supplemental food for thousands of dogs and cats each year.

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