Adoption Center 2020

Cat Outcome Summary:
Adoptions: 77%
Return to Owner, Transfer to Rescue, etc: 13%
Euthanasia*: 2%
Other (DOA, deceased, etc): 8%

Dog Outcome Summary:
Adoptions: 93%
Return to Owner, Transfer to Rescue, etc: 5%
Euthanasia*: 1%
Other (DOA, deceased, etc): 1%

Total Cat Intake: 3126
Total Dog Intake: 1055
Cats Adopted/Transported: 2822
Dogs Adopted/Transported: 1039

Boots on the Ground
Six full-time veterinarians with over 100 years experience are backed by 27 technicians, 17 animal care specialists, 6 adoption team counselors, and 9 administrators who oversee programs, grants, volunteer and community programs, fundraising events - and an average of 375 animals per day.

We provide medical attention, food, and love for displaced animals seven days a week, every week around the year.

Keep Their Hearts Beating...

What would you do to save a life?
You showed us during a pandemic year when homeless animals needed you most. You fostered 320 dogs and cats when we cleared our shelter. You stood by us when we divided our staff into two teams. And then you fostered another 1,600 homeless moms with kittens and puppies when they were too small for shelter care.

You walked virtually with us, matched funds for us, drove hundreds of miles to transfer babies both big and small, and hauled food at a moment’s notice when we were lucky enough to find it.

You sponsored an event that you could only attend from home, and through it all, you helped us save more lives last year. Like an umbrella, you provided protection, and kept their hearts beating through the most challenging of days.

As a county, we saved 59.12% of our homeless animals in 2020, an increase of 18.26% from 2018. We are more than halfway there.

As the pandemic continues to test us, we ask that you shoulder that umbrella a bit longer to save an additional 20% of our county’s homeless dogs and cats this year.

Together, pandemic or not, we can make the vision of a no-kill county a reality and keep their hearts beating in 2021.

Shelley Thayer
Executive Director, SPCA Florida

Polk County Annual Save Rate %

<table>
<thead>
<tr>
<th>Year</th>
<th>Dog</th>
<th>Cat</th>
<th>Dog + Cat</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>59.57%</td>
<td>24.15%</td>
<td>40.86%</td>
</tr>
<tr>
<td>2019</td>
<td>63.73%</td>
<td>33.88%</td>
<td>47.76%</td>
</tr>
<tr>
<td>2020</td>
<td>80.86%</td>
<td>44.72%</td>
<td>59.12%</td>
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* SPCA Florida is a No-Kill Organization and will only euthanize animals for medical reasons
Programs we Love

Adoption Program
There is no greater joy than witnessing the excitement of an adopter who has fallen in love. In 2020, at the recommendation of our National Animal Organizations, we placed homeless cats and dogs in foster care for nearly two months. Despite that break in adoptions, a total of 4,297 cats and dogs were placed in loving homes. In 2021, the goal is to help 5,000.

Volunteer Program
Volunteers are the backbone of every non-profit organization. They are the heart, hands, and support that drive success of the many programs offered at SPCA Florida. They haul, tote, set up, and break down events, print letters, answer phones, clean cages and runs, walk dogs, feed everyone, comfort the injured and timid, and provide much needed love.

The help of these valuable friends allows us to reach our goals and maintain our mission.

Foster Program
Fosters are life savers. They arise early, maintain rigid schedules, sacrifice sleep, and provide endless love.

In 2020, Foster Parents saved 2,373 kittens, puppies, dogs, and cats. Without their dedication, little hearts would not be beating. Their love reaches out to those with medical issues, special needs, seniors who need additional care, bottle babies, and shy or shut-down animals who need an extra dose of love to adjust and heal.

Compassion Funds
SPCA Florida has always made it a mission to help animals and people who are suffering or in pain. In 2018 we became the recipient of donor funds and were for the first time able to provide financial assistance to help with general care as well as catastrophic injuries. Today, veterinarians throughout Polk County refer emergencies and illnesses to SPCA Florida’s Medical Center.

The original funds were depleted after a few months, but we continue through generous donors whose hearts and mission revolve around ending animal and human suffering through keeping pets with the people who love them. Since 2018, the families of 365 cats and dogs have found assistance through $97,093 in donated care.
Transport to Safety

SPCA Florida has partnered with no-kill humane animal shelters in Illinois, Ohio, Maine, Vermont, New Hampshire, Virginia, and through Central Florida. Our mission - to save lives. When local shelters, including ours, are filled to capacity, we reach out to our partners who have the ability to house and find homes for more animals. Typically, these shelters are in northern states, or areas that have strong spay-and-neuter programs and high save rates.

To keep their hearts beating, devoted volunteers drive and fly moms with kittens, cats, and dogs to partner locations where they are safe and will find responsible loving homes. In 2020, 385 animals were transported to safety. For 2021 our goal is 1,000.

Saving lives works both ways. We transport animals that are in abundance out, such as cats and kittens, and transport animals that are in shortage in, such as small dogs. Our current partners are in Puerto Rico and Georgia; two locations where there are too many small dogs and they are at risk of euthanasia.

Spay and Neuter Program

We cannot adopt our way out of overpopulation, but must increase our spay and neuter efforts to reach a no-kill equation for Polk County. Fortunately, we have donors with generous hearts who help fund these efforts. Their mission is to end the suffering of unwanted kittens and puppies and no program is more critical or important than this humane endeavor.

Surgery Suite 2021

To help us spay and neuter an additional 2,000 cats and dogs per year - and provide much needed dental care - we are adding a surgery suite to our Adoption Center.

We are currently using a borrowed spay/neuter trailer, and once the surgery center is built, the trailer will become available to sterilize community cats. It will also become an affordable resource for low-income families.
Food Assistance Program

Known as “FAP” this program is a safety net for our community’s families who require assistance to feed their cats and dogs. Whether temporary or long-term, grateful participants receive monthly support for their beloved animals.

In 2020, more than 1,141 families lined up for drive-through service on the last Sunday of every month. With your help, we filled the tummies of 5,982 hungry pets, an increase of 2,451 animals from 2019.

AniMeals

We partner with Meals on Wheels, Viste, and Network of Hope to distribute personally hand-decorated bags every month. Each bag is lovingly filled by volunteers who select food, treats, and occasional toys and flea protection. In 2020, AniMeals assisted 908 home-bound individuals and their 1,862 pets with 14,037 pounds of food.

Training Center

Senior veterinary students from Lincoln Memorial University spend their final year completing 4-week rotations at approved clinics across the country. In 2020, 20 externs selected SPCA Florida as their rotation location. They worked in both our public Medical Center and the Adoption Medical Center during their training.

Hillsborough Community College Students enrolled in the Certified Veterinary Technician Program spend time evaluating and working with SPCA Florida’s cats and dogs during their studies. This mutually beneficial program has been ongoing for several years.

Medical Center

SPCA Florida’s Medical Center serves more than 20,000 patients every year, and its mission is to provide high quality affordable care. From annual checkups to urgent care, the center has expanded to include surgeries that prior to 2020 could only be completed at centers comparable with Blue Pearl or University of Florida Veterinary Hospital. Today, those life-altering surgeries can be undertaken at a fraction of the cost at SPCA Florida. The ability to provide this level of expertise is often the difference between life and death.

Cat Spay/Neuter Surgeries:

- Owned Female Cats: 328
- Owned Male Cats: 282
- Adoption Center Female Cats: 18
- Adoption Center Male Cats: 77
- Female Community Cats: 77
- Male Community Cats: 75

Dog Spay/Neuter Surgeries:

- Owned Female Dogs: 355
- Owned Male Dogs: 349
- Adoption Center Female Dogs: 36
- Adoption Center Male Dogs: 18

Fun to Know:

In 2020, SPCA Florida’s Medical Center helped 9,158 patients. That is an average of 25 patients every day throughout the year. Because of COVID-19, the Medical Center had to work with limited resources and curbside drop-off of pets.

During the year, foster parents cared for 179 animals with medical conditions. Overall, 1,920 cats and dogs stayed in loving foster homes.

Total - including the shelter side - SPCA Florida spayed or neutered 1,259 dogs and 2,929 cats.

Advanced Surgeries: 506
Cat Spay/Neuter Surgeries: 804
Dog Spay/Neuter Surgeries: 758
We are on the same path that we started in 2018: protect the animals at greatest risk.

Save the Cats and Kittens
SPCA Florida has contracted with both Florida and out-of-state No-Kill shelters to accept and rehome cats and kittens. Our volunteers transport them to organizations around the nation by road and air.

Save the Bully Breeds
This is the area with the greatest improvement since 2018. With your help, it is possible to attain a no-kill status for dogs in 2021!

Collaboration and Support = Success
No success story ever began with “I” and we need, and are asking for, your continued support. We have come a long way to narrow the gap on suffering and pain. Together, we will create the change we want to see in our lifetime. That is a promise.

2020 in Numbers

Adoption Center

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
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<tbody>
<tr>
<td>Cat Intake</td>
<td>2,459</td>
</tr>
<tr>
<td>Return to Owner</td>
<td>67</td>
</tr>
<tr>
<td>Transferred/Service Out</td>
<td>363</td>
</tr>
<tr>
<td>Euthanasia</td>
<td>69</td>
</tr>
<tr>
<td>Other (DOA, Escaped, Deceased)</td>
<td>176</td>
</tr>
<tr>
<td>Clinic</td>
<td>55</td>
</tr>
<tr>
<td>Service Out</td>
<td>14</td>
</tr>
<tr>
<td>Total Cat Outcome</td>
<td>3,203</td>
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</tbody>
</table>

Average Length of Stay, Cats: 48 days
Average Length of Stay, Dogs: 22 days

Medical Center

Cat Spay/Neuter Surgeries

- Owned Female Cats: 328
- Owned Male Cats: 282
- Adoption Center Female Cats: 24
- Adoption Center Male Cats: 18
- Female Community Cats: 77
- Male Community Cats: 75
- Total Cats: 804

Total Patients Seen: 9,158
Total Dog Outcome: 1,094

Foster Program

- Foster for Medical Conditions: 179
- Pregnant or Nursing Kittens/Puppies: 411
- Socialization: 13
- Too Young to be in Shelter: 1,078
- Trial Periods: 29
- Special Needs: 11
- Other (Covid-19, unweaned, etc): 197
- Total Foster Program: 1,920

Call Center

Total Calls: 74,416
Calls Answered: 49,740
Calls to VoiceMail: 18,769
Incomplete Calls: 5,949

Volunteer Program

- Volunteer Applications: 820
- Attendees in Orientation Classes: 233
- Active Volunteers: 407
- Total Volunteers Hours: 20,204
- Top Volunteer Hours: 1,823
- Value of Donated Hours: $549,565.93

Hours Donated Off-Campus

- Tiger Concessions: 200
- Pet Therapy: 23
- Off-Site Adoptions: 431
- Off-Site Cat Cleaner: 561
- Cat Cafe: 1188
- Information tables: 68

Hours Donated On-Campus

- Administration Office: 587
- Ami Meals: 604
- Critter Camp: 28
- Donation Drive: 18
- Off-Site Transport: 692
- Volunteer Training: 135

To end their suffering and give every homeless animal the respectful treatment they deserve, we must educate our colleagues, friends, family members, neighbors, and policy makers.

We must become a society in which we are proud to live, and an example for others to follow.

It starts with the awareness and understanding that each of us has a role in creating a community based on respectful treatment of animals.

It’s about seeing that change not only in our lifetime, but in the next five years.

By working together we will create long term positive outcomes for all animals, while nurturing the human-animal bond.

Working for a No-Kill County by 2025

SPCA Florida is at a critical point in shaping the future of animal welfare in Polk County.

For over 40 years, animal advocates, veterinarians, and shelter and rescue groups have worked tirelessly to champion for the thousands of homeless animals within our cities.

These animals matter deeply to us, and the stand we take to protect them speaks volumes about the humane and socially conscious community we hope to be.

To end their suffering and give every homeless animal the respectful treatment they deserve, we must educate our colleagues, friends, family members, neighbors, and policy makers.

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SPCA Florida
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